

## Electronic Acknowledgement Receipt

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<b>Title of Invention:</b>	Tracking and acting on one and done
<b>First Named Inventor/Applicant Name:</b>	Sarah H. Kiefhaber
<b>Customer Number:</b>	48500
<b>Filer:</b>	Douglas W. Swartz/Debra Kesner
<b>Filer Authorized By:</b>	Douglas W. Swartz
<b>Attorney Docket Number:</b>	4366-140
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	NPL Documents	TransparentContentNegotiationHTTP.pdf	4977152 8e332f5883a158ce0fabe2ccb7e38b729f4a8d06	no	55

### Warnings:

### Information:

2	NPL Documents	Intelligent_Enterprise_Magazine_data_Warehouse_Designer_Fact_Tables_and_Dimension.pdf	254818	no	7
			822ed1d4a7daa5a85f81ca89a88effb33d32dbdf		
Warnings:					
Information:					
3	NPL Documents	FastDevelopmentOfADataWarehouseUsingMOF_CWM.pdf	3337847	no	33
			9073fdd96c1db4f390c3b7646276cd502284e117		
Warnings:					
Information:					
4	NPL Documents	Metadata_EveryoneTalksAboutItButWhatIsIt.pdf	694843	no	5
			b7a950af0042bab5c3018f3e148620fbc189838b		
Warnings:					
Information:					
5	NPL Documents	PracticalTechniquesForExtractingCleaningConforming.pdf	2265780	no	7
			0eb721b7fa5c50ab88721060b0abce115ccd4b7		
Warnings:					
Information:					
6	NPL Documents	TheCompleteGuideToDimensionalModeling.pdf	5520454	no	9
			8715b86c5ee56a03cac5dc692792eb98301bffe5		
Warnings:					
Information:					
7	NPL Documents	AnArchitectureForDataWarehousingSupportingData.pdf	3013686	no	41
			1fe3956412aa3aa6a7da1d02322745afc0535ee1		
Warnings:					
Information:					
8	NPL Documents	MultiDimensionalModelingWithBWASAPForBWAccelerator.pdf	6413399	no	78
			cfb30a008b10ddbca4242d4302bc234f11dec96f2		
Warnings:					
Information:					
9	NPL Documents	Insight_from_Interactions_NICE_Analyzer.pdf	94081	no	2
			b45406aaf30c40b5931d0e09497396b287da38c1		
Warnings:					
Information:					
10	NPL Documents	NICE_Systems_Multimedia_Interactive_Products.pdf	1621712	no	3
			687a1d3b33b8c73b8d7c38b7abd2d3bcb557ea89		
Warnings:					
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11	NPL Documents	Nortel_Centrex_internet_Enabled_Call_Centers.pdf	89845	no	1
			97000bb64208d3a5d79fdebb182c7822ff6ff9f4		
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12	NPL Documents	IntegrationAndDimensionalModelingApproachesFor.pdf	248631	no	3
			7eb58eb632290ace1fe121702e49f1c0e4d5c9db		
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13	NPL Documents	ENUMPhoneNumbersMeettheNet.pdf	1747706	no	6
			4520265327baf0193ddded33c4cb81754c3462b5		
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14	NPL Documents	TheApexPresenceService_31pages.pdf	1850974	no	31
			57bea24043851c6c826c63bc0e94ec3f58c75917		
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15	NPL Documents	TimeDimensionAndTimeZones.pdf	590406	no	10
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16	NPL Documents	CommonPresenceAndInstantMessaging_CPIM_PresenceInfoDataFormat.pdf	2215599	no	26
			62cc35dbd88c6227c8f0c83abd987e87ec8745a2		
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17	NPL Documents	Watkins_Cost_Benefit_Analysis.pdf	11869501	no	13
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18	NPL Documents	the_Importance_of_Data_Modeling_as_a_Foundation_for_Businesses.pdf	2638909	no	41
			09a15da174692284ce9659b06466e0b300b16a5e		
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19	NPL Documents	AvayaIQ_BuildingUponTheStrengthsOfCMS.pdf	997162	no	11
			272c6835be85cd1bbe261ce1d1a5eebc7fa3c0cb		
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Information:					

20	NPL Documents	Call_Center_Recording_for_Call_Center_Quality_Assurance.pdf	381617	no	2
			4b760721013695f002f1e2e844a86e7a0e332e5d		
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21	NPL Documents	DimensionalDatabase.pdf	378498	no	3
			046059f45b4e9e42e50d5f4b4cbb67a4cddc0bdc		
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22	NPL Documents	DrivingModelAgentBehaviorsWithAvayaIQ.pdf	1099942	no	12
			3ef2cf722d45e60d394439436512506788d27acb		
Warnings:					
Information:					
23	NPL Documents	KANA_Contact_Center_Support.pdf	277681	no	3
			68503f8e49f2cdb330971056db1a7ca1936b8a44		
Warnings:					
Information:					
24	NPL Documents	Learn_the_structure_of_an_Access_database.pdf	398828	no	4
			52d69546b5c06ac1b4143a5a863ef1c41b6185cf		
Warnings:					
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25	NPL Documents	Monitoring_OneSight_Call_Statistics_Monitors.pdf	152285	no	2
			754137be6675914b474db4e211d8adf98b840c57		
Warnings:					
Information:					
26	NPL Documents	Oracle_and_Siebel.pdf	203227	no	2
			caddcb2e5dd56226badbd6c0193b53ab2f8dc92d		
Warnings:					
Information:					
Total Files Size (in bytes):			53334583		

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**New Applications Under 35 U.S.C. 111**

**If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.**

**National Stage of an International Application under 35 U.S.C. 371**

**If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.**

**New International Application Filed with the USPTO as a Receiving Office**

**If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.**